#### Real 🖖 Utilities

## Eastern Creek Quarter Anytime Plan

- No contract term
- Single rate tariff

## **Estimated price**

We are unable to provide an estimate for this plan. Please contact Real Utilities on 1300 16 16 68 for pricing details.

### Call 1300 16 16 68

uww.realutilities.com.au

### **Plan features**

- Monthly billing option
- 📀 10 day cooling off period
- No credit card fees
- ✓ No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

## Fees and charges

Late payment fee	\$12.00
Disconnection fee	\$16.50
Reconnection fee	\$16.50
Direct debit dishonour fee	\$2.75
Other	\$231.00

## Pricing

All rates are GST inclusive

General charges

Daily supply charge General usage rates 98.88 cents/day 24.72 cents/kWh

# **Contract details**

Effective from	1 Aug 2019
Cooling off period	10 business days
Contract expiry	Terminated by you or us in accordance with the Terms and Conditions of the Utility Services Agreement
Distributor	Endeavour

Estimated prices are based on typical usage in your area. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

# Plan eligibility

This plan is only available if:

You are a tenant of ECQ

Fees and charges	
Late payment fee	\$12.00
\$12.00 per bill (GST does not currently apply to late payment fees).	
Disconnection fee	\$16.50
A fee may apply for disconnecting your property (inc. when you move or reading your meter).	
Reconnection fee	\$16.50
A fee may apply for reconnecting your property (inc. when you move or reading your meter).	
Direct debit dishonour fee	\$2.75
\$2.75 per dishonour (inc. GST)	
Other	\$231.00
Customer request meter test fee (Refundable if meter fault identified)	

## **Plan eligibility**

#### This plan is only available if:

#### You are a tenant of ECQ

This offer is only available to tenants of Eastern Creek Quarter

## **Billing and pricing details**

Billing period	Every month
Payment options	Direct debit, Credit card, BPay, Paper bill
Prices are not fixed	Prices may vary in line with the terms of your utility service agreement and we will provide you with notice of these in accordance with your agreement (which may be included as a statement in your next bill).

### **General usage charges**

Usage rates (at all times)

 Usage at all times 24.72 cents/kWh

## Terms and conditions

For full terms and conditions, visit our website

### Additional fee information

For additional charges that may apply visit our website realutilities.com.au/faq. The charges set out here are inclusive of network services charges.

Contact details Real U Utilities **Real Utilities** 

Call 1300 16 16 68

www.realutilities.com.au

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit Energy Made Easy at energymadeeasy.gov.au

