

# **Ausgrid - Residential Standing Offer**

Single rate pricing





## **%** 0300161668

A www.realutilities.com.au

#### **Pricing Summary\***

Supply charge

Usage charge

93.18c

37.99c

per day

per kWh

\*All prices listed are inclusive of GST except where indicated.

## **Estimated cost**

per year

Low	Medium	High
1 person 8.5 kWh/day	2-3 people 15.0 kWh/day	4-5+ people 21.6 kWh/day
\$1.520	\$2,420	\$3,340

Estimated prices are based on typical usage in your postcode. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses (no discounts available).

## **Prices**

## Supply charge

93.18c per day

## General usage charges

37.99c per kWh

## Plan Fees

#### One off fees

#### Move-in / new connection fee

\$55.00

For a same-business-day connections, let us know before 11am, Monday to Friday, excluding public holidays. Fees apply for samebusiness-day connections.

## Other fees

## Late payment fee

\$12.00

\$12.00 per bill (GST does not currently apply to late payment fees).

#### Disconnection fee

A fee may apply for disconnecting your property (inc. when you move or reading your meter).

Reconnection fee \$16.50

A fee may apply for reconnecting your property (inc. when you move or reading your meter).

#### Direct debit dishonour fee

\$2.75

\$2.75 per dishonour (inc. GST)

# Eligibility

#### You are a residential customer

The details presented in this fact sheet are for a residential customers located in the distribution area outlined with a metering configuration as described

## **Special Offers**

The following special offers are included.

#### 100% Carbon Neutral

Real Utilities uses renewable energy sources and/or purchased carbon offsets to make your energy usage 100% carbon neutral, and we are Certified Carbon Neutral by Climate Active. For more information about the Climate Active Carbon Neutral Standard see www.environment.gov.au/climate-change/government/carbon-neutral

## More Info

## **Contract Details**

#### **Effective from**

11 Dec 2023

#### Valid until

31 Jul 2024

## **Contract length**

No contract term

## **Contract expiry**

Terminated by you or us in accordance with the Terms and Conditions of the Utility Services Agreement

#### **Distributor**

Ausgrid

#### **Meter restrictions**

Available for premises with a Smart meter

## Billing and price details

#### **Billing period**

Every month

#### **Payment options**

Direct debit BPAY Credit card Paper bill

#### Prices are not fixed

Prices may vary in line with the terms of your Utility Services Agreement and we will provide you with notice of these in accordance with the Utility Services Agreement (which may be included as a statement in your next bill).

## **Terms & conditions**

For full terms and conditions, visit our website www.realutilities.com.au

#### Additional fee information

For additional charges that may apply visit our website www.realutilities.com.au

# Real Utilities contact details

**&** 0300161668

Energy Made Easy is an Australian Government website where you can compare energy plans.





