



Real Utilities Pty Limited

- No contract term
- Single rate

- Call 1300 161 668
- www.realutilities.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,170/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,650/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$2,040/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 161 668 and quote this Offer ID **RE1518241SR**.

Offer details

Distributor	Citipower
Offer type	Standing offer
Fuel type	Electricity
Customer type	Residential
Release date	04-08-2023
Expiry date	31-07-2024

Offer eligibility

The details presented in this fact sheet are for a residential customers located in the distribution area outlined with a metering configuration as described

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	The details presented in this fact sheet are for a residential customers located in the distribution area outlined with a metering configuration as described
Prices are not fixed	Prices may vary in line with the terms of your Utility Services Agreement and we will provide you with notice of these no later than your next bill (Which may be included as a statement on your next bill)
Contract expiry details	No Contract Term
Full terms and conditions	Please refer to our website www.realutilities.com.au for full term and conditions
Green power inclusions	This offer has 100% green power included in the offer rates.
ESC licence information	Electricity and gas retail licence under Real Utilities Pty Limited

Fees

	(incl. GST)
Direct debit dishonour payment fee	Flat rate: \$2.75

A payment dishonour fee of \$2.75 applies per each dishonour.

Reconnection fee	Flat rate: \$57.37
Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary	

Disconnection fee	Flat rate: \$57.37
Fee may be charged when disconnecting or reading your meter when you move out of the property or change retailer. Includes GST. Fees may vary	

Additional information
Citipower- Residential Standing Offer

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time	
Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	115.25 c/day
Peak consumption	
All consumption usage per day	28.71c/kWh
Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.	
kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.	

Climate zone 6: Mild temperate