



Energex - Residential Standing Offer

Single rate pricing

⚠ Conditions apply ⭐ Special Offers

📞 0300161668
🌐 www.realutilities.com.au

Pricing Summary*

Supply charge	Usage charge
133.36c	32.10c
per day	per kWh

*All prices listed are inclusive of GST except where indicated.

Estimated cost

per year		
Low	Medium	High
1 person 9.4 kWh/day	2-3 people 16.0 kWh/day	4-5+ people 22.6 kWh/day
\$1,590	\$2,360	\$3,130

Estimated prices are based on typical usage in your postcode. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses (no discounts available).

Prices

Supply charge

133.36c per day

General usage charges

32.10c per kWh

Plan Fees

One off fees

Move-in / new connection fee \$55.00

For a same-business-day connections, let us know before 11am, Monday to Friday, excluding public holidays. Fees apply for same-business-day connections.

Other fees

Late payment fee \$12.00

\$12.00 per bill (GST does not currently apply to late payment fees).

Disconnection fee \$14.45

A fee may apply for disconnecting your property (inc. when you move or reading your meter).

Reconnection fee	\$14.45
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A fee may apply for reconnecting your property (inc. when you move or reading your meter).

Direct debit dishonour fee	\$2.75
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\$2.75 per dishonour (inc. GST)

Eligibility

You are a residential customer

The details presented in this fact sheet are for a residential customers located in the distribution area outlined with a metering configuration as described

Special Offers

The following special offers are included.

100% Carbon Neutral

Real Utilities uses renewable energy sources and/or purchased carbon offsets to make your energy usage 100% carbon neutral, and we are Certified Carbon Neutral by Climate Active. For more information about the Climate Active Carbon Neutral Standard see www.environment.gov.au/climate-change/government/carbon-neutral

More Info

Contract Details

Effective from

11 Dec 2023

Valid until

31 Jul 2024

Contract length

No contract term

Contract expiry

Terminated by you or us in accordance with the Terms and Conditions of the Utility Services Agreement

Distributor

Energex

Meter restrictions

Available for premises with a Smart meter

Billing and price details

Billing period

Every month

Payment options

Direct debit BPAY Credit card Paper bill

Prices are not fixed

Prices may vary in line with the terms of your Utility Services Agreement and we will provide you with notice of these in accordance with the Utility Services Agreement (which may be included as a statement in your next bill).


Terms & conditions

For full terms and conditions, visit our website www.realutilities.com.au

Additional fee information

For additional charges that may apply visit our website www.realutilities.com.au

Real Utilities contact details

 0300161668

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Energy Made Easy is an Australian Government website where you can compare energy plans.

Visit energymadeeasy.gov.au

