

#### **ECQ - Anytime Saver**

No contract term

Single rate tariff

## **Estimated price**

We are unable to provide an estimate for this plan. Please contact Real Utilities on **0300161668** for pricing details.

### Fees and charges

Move-in / new connection fee	\$55.00
Paper bill fee	\$2.92
Late payment fee	\$12.00
Disconnection fee	\$45.65
Reconnection fee	\$45.65
Direct debit dishonour fee	\$2.75

## Pricing

Daily supply charge	108.00 cents/day	
General usage rates	27.50 cents/kWh	
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## **Contract details**

Effective from	1 Aug 2022
Cooling off period	10 business days
Contract expiry	Terminated by you or us in accordance with the Terms and Conditions of the Utility Services Agreement
Distributor	Endeavour

# Call 0300161668

www.realutilities.com.au

#### **Plan features**

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- Solution No exit fees
- Paper bill fees apply
- Move in fees apply
- Plan prices are not fixed

# • Plan eligibility

This plan is only available if:

You are a ECQ retailer

### Incentives

#### 100% Carbon Neutral

Real Utilities uses renewable energy sources and/or purchased carbon offsets to make your energy usage 100% carbon neutral, and we are Certified Carbon Neutral by Climate Active. For more information about the Climate Active Carbon Neutral Standard see www.environment.gov.au/climatechange/government/carbon-neutral

## Fees and charges

#### Move-in / new connection fee

For a same-business-day connections, let us know before 11am, Monday to Friday, excluding public holidays. Fees apply for same-business-day connections.

Paper bill fee	\$2.92
A paper bill fee may apply for each bill sent by post. Includes GST.	
Late payment fee	\$12.00
\$12.00 per bill (GST does not currently apply to late payment fees).	
Disconnection fee	\$45.65
A fee may apply for disconnecting your property (inc. when you move or reading your meter).	
Reconnection fee	\$45.65
A fee may apply for reconnecting your property (inc. when you move or reading your meter).	
Direct debit dishonour fee	\$2.75
\$2.75 per dishonour (inc. GST)	

# Plan eligibility

#### This plan is only available if:

#### You are a ECQ retailer

You must be a retailer in Eastern Creek Quarter to be eligible for this plan.

## Billing and price details

Billing period	Every month
Payment options	Direct debit, BPay, Credit card, Paper bill
Prices are not fixed	Prices may vary in line with the terms of your Utility Services Agreement and we will provide you with notice of these in accordance with the Utility Services Agreement (which may be included as a statement in your next bill).

## General usage charges

Usage rates (at all times)

Usage at all times

27.50 cents/kWh

#### **Terms and conditions**

For full terms and conditions, visit our website www.realutilities.com.au

#### Additional fee information

For additional charges that may apply visit our website www.realutilities.com.au

\$55.00

#### Contact details Real Utilities

Real 😃 Utilities Call 0300161668

www.realutilities.com.au

**Energy Made Easy** is an Australian Government website where you can compare energy plans. Visit energymadeeasy.gov.au

