



## ECQ - Business Time of Use Saver

- No contract term
- Time of use tariff

Call **1300 16 16 68**

[www.realutilities.com.au](http://www.realutilities.com.au)

### Estimated price

We are unable to provide an estimate for this plan.  
Please contact Real Utilities on **1300 16 16 68** for pricing details.

### Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- Move in fees apply
- Plan prices are not fixed

### Fees and charges

Move-in / new connection fee	\$55.00
Late payment fee	\$12.00
Disconnection fee	\$41.58
Reconnection fee	\$41.58
Direct debit dishonour fee	\$2.75

### Plan eligibility

This plan is only available if:  
You are a business customer

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	79.73 cents/day
	Time of use usage rates	13.36 to 35.28 cents/kWh

### Incentives

#### 100% Carbon Neutral

Real Utilities uses renewable energy sources and/or purchased carbon offsets to make your energy usage 100% carbon neutral, and we are Certified Carbon Neutral by Climate Active. For more information about the Climate Active Carbon Neutral Standard see [www.environment.gov.au/climate-change/government/carbon-neutral](http://www.environment.gov.au/climate-change/government/carbon-neutral)

### Contract details

Effective from	5 Nov 2021
Cooling off period	10 business days
Contract expiry	Terminated by you or us in accordance with the Terms and Conditions of the Utility Services Agreement
Distributor	Endeavour

## Fees and charges

<b>Move-in / new connection fee</b>	<b>\$55.00</b>
For a same-business-day connections, let us know before 11am, Monday to Friday, excluding public holidays. Fees apply for same-business-day connections.	
<b>Late payment fee</b>	<b>\$12.00</b>
\$12.00 per bill (GST does not currently apply to late payment fees).	
<b>Disconnection fee</b>	<b>\$41.58</b>
A fee may apply for disconnecting your property (inc. when you move or reading your meter).	
<b>Reconnection fee</b>	<b>\$41.58</b>
A fee may apply for reconnecting your property (inc. when you move or reading your meter).	
<b>Direct debit dishonour fee</b>	<b>\$2.75</b>
\$2.75 per dishonour (inc. GST)	

## Plan eligibility

This plan is only available if:

**You are a business customer**

You must be a retailer of ECQ to be eligible for this plan

## Billing and price details

Billing period	Every month
Payment options	Direct debit, BPay, Credit card, Paper bill
Prices are not fixed	Prices may vary in line with the terms of your Utility Services Agreement and we will provide you with notice of these in accordance with the Utility Services Agreement (which may be included as a statement in your next bill).

## Time of use charges

General Usage | 01 Jul - 30 Jun | Mon-Fri

- **Peak 1500 to 2059**  
35.28 cents/kWh
- **Shoulder 0700 to 1459**  
29.07 cents/kWh
- **Shoulder 2100 to 2159**  
29.07 cents/kWh
- **Off-Peak 2200 to 0659**  
13.36 cents/kWh

General Usage | 01 Jul - 30 Jun | Weekends

- **Shoulder 0700 to 2159**  
29.07 cents/kWh
- **Off-Peak 2200 to 0659**  
13.36 cents/kWh

## Terms and conditions

For full terms and conditions, visit our website [www.realutilities.com.au](http://www.realutilities.com.au)


## Additional fee information

For additional charges that may apply visit our website [www.realutilities.com.au](http://www.realutilities.com.au)

## Contact details



## Real Utilities

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Energy Made Easy is an Australian Government website where you can compare energy plans. Visit [energymadeeasy.gov.au](http://energymadeeasy.gov.au)

