#### Real 🖖 Utilities

#### Shell Cove - Business Time of Use Saver

No contract term

Time of use tariff

## **Estimated price**

We are unable to provide an estimate for this plan. Please contact Real Utilities on **1300 16 16 68** for pricing details.

#### Fees and charges

| Move-in / new connection fee | \$55.00 |
|------------------------------|---------|
| Late payment fee             | \$12.00 |
| Disconnection fee            | \$41.58 |
| Reconnection fee             | \$41.58 |
| Direct debit dishonour fee   | \$2.75  |

### Pricing

| All rates are GST inclusive |                         |                          | - I ' |
|-----------------------------|-------------------------|--------------------------|-------|
| General charges             | Daily supply charge     | 79.73 cents/day          |       |
|                             | Time of use usage rates | 13.36 to 35.28 cents/kWh |       |

### **Contract details**

| Effective from     | 5 Nov 2021   |
|--------------------|--|
| Cooling off period | 10 business days   |
| Contract expiry    | Terminated by you or us in accordance with the Terms<br>and Conditions of the Utility Services Agreement |
| Distributor        | Endeavour  |

Call 1300 16 16 68

□ www.realutilities.com.au

#### **Plan features**

- Solution Monthly billing option
- 10 day cooling off period
- No credit card fees
- 🔮 No exit fees
- No fees for paper bills
- Move in fees apply
- Plan prices are not fixed

# • Plan eligibility

This plan is only available if:

You are a business customer

### Incentives

#### 100% Carbon Neutral

Real Utilities uses renewable energy sources and/or purchased carbon offsets to make your energy usage 100% carbon neutral, and we are Certified Carbon Neutral by Climate Active. For more information about the Climate Active Carbon Neutral Standard see www.environment.gov.au/climatechange/government/carbon-neutral

### Fees and charges

#### Move-in / new connection fee

For a same-business-day connections, let us know before 11am, Monday to Friday, excluding public holidays. Fees apply for same-business-day connections.

| Late payment fee  | \$12.00 |
|---|---------|
| \$12.00 per bill (GST does not currently apply to late payment fees).                       |         |
| Disconnection fee   | \$41.58 |
| A fee may apply for disconnecting your property (inc. when you move or reading your meter). |         |
| Reconnection fee  | \$41.58 |
| A fee may apply for reconnecting your property (inc. when you move or reading your meter).  |         |
| Direct debit dishonour fee  | \$2.75  |
| \$2.75 per dishonour (inc. GST)   |         |

#### **Plan eligibility**

#### This plan is only available if:

#### You are a business customer

You must be a retailer of Shell Cove to be eligible for this plan

#### Billing and price details

| Billing period       | Every month  |
|----------------------|--|
| Payment options      | Direct debit, BPay, Credit card, Paper bill  |
| Prices are not fixed | Prices may vary in line with the terms of your Utility Services Agreement and we will provide you with notice of these in accordance with the Utility Services Agreement (which may be included as a statement in your next bill). |

Shoulder 2100 to 2159

29.07 cents/kWh

#### Time of use charges

General Usage | 01 Jul - 30 Jun | Mon-Fri

- Peak 1500 to 2059 35.28 cents/kWh
- Shoulder 0700 to 1459 29.07 cents/kWh
- Off-Peak 2200 to 0659 13.36 cents/kWh

General Usage | 01 Jul - 30 Jun | Weekends

- Shoulder 0700 to 2159 29.07 cents/kWh
- Off-Peak 2200 to 0659 13.36 cents/kWh

### Terms and conditions

For full terms and conditions, visit our website www.realutilities.com.au

#### Additional fee information

For additional charges that may apply visit our website www.realutilities.com.au

\$55.00

#### **Contact details Real Utilities**

Real 🖖 Utilities

Call 1300 16 16 68

www.realutilities.com.au

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit energymadeeasy.gov.au

