

Frequently Asked Questions

What is Pingo?

Pingo is a safe and easy way for you to request an on-demand bus. With the Pingo app, make a request and the bus will pick you up wherever you are. No need to walk to a bus stop.

When does Pingo operate?

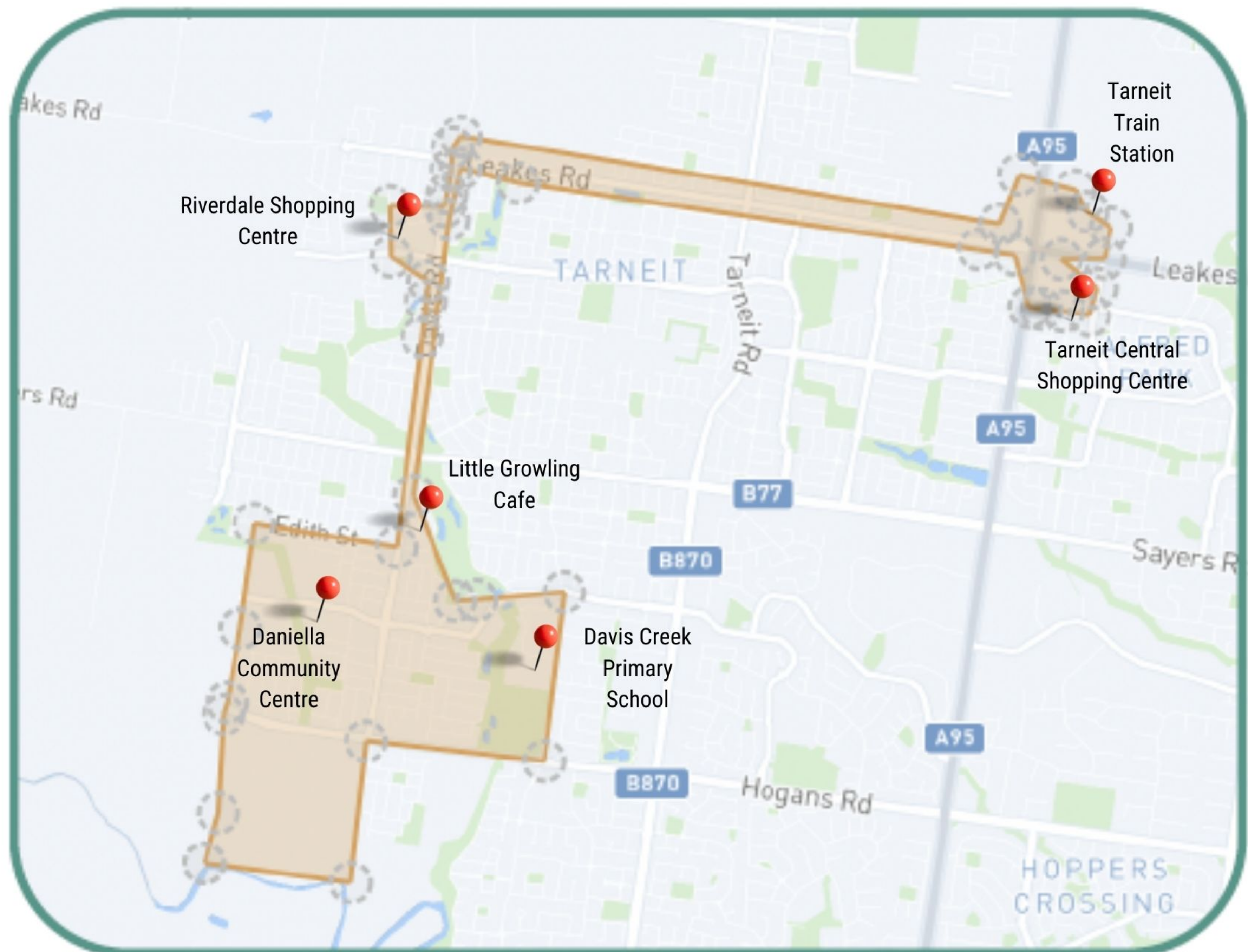
The service operates
7.30 AM - 9 AM;
3 PM - 6.30 PM,
Monday to Friday.

Am I able to call to request a journey?

Yes you can call 0400 935 900 during the hours of 7:30a - 9a and 3p-6:30p.

What does it cost?

FREE!



How do I download the app?

All you need to do is download the "Ride Pingo" app to your smartphone or device.

See our easy-to-follow instructions on the other side of this leaflet!