

Dear Purchaser,

NATIONAL BROADBAND NETWORK INSTALLATION – IN-HOME CABLING REQUIREMENTS

Frasers Property Australia is committed to delivering the very best for our customers and I am pleased to advise that at your recently purchased lot, both your internet and landline phone service will be delivered over the **nbn** network via **nbn's** premium fibre to the premises (FTTP) product.

This provides you quality **nbn** fibre all the way to your home with access to fast and reliable broadband services via your chosen retail service provider. This includes some of Australia's largest operators so whether you are simply keeping in touch with family and friends, want to access the best of streaming and entertainment, working and / or operating a business from home, we have ensured you have the biggest range of choice. Please see the full list of providers at: <https://www.nbn.com.au/providers> .

The installation of high speed fibre based broadband and communications service provides significant benefits to home purchasers. However, in order to connect homes to the National Broadband Network, special preparatory arrangements must be made during construction of the home. These preparations are essential to ensure that the optical fibre and associated equipment can be installed within your home.

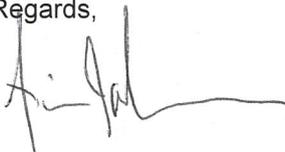
Enclosed is a copy of the summarised form of the in-home preparation requirements (NBN Co SDU-Connect-Kit). Please note (by way of example only) the requirement for conduit paths to and within the building and a GPO to support the fibre reticulation. The full specification may be accessed at:

<https://www.nbnco.com.au/residential/getting-connected/preparing-for-the-nbn/new-property-developments>

Please note that failure to provide the fibre pathway as specified during home construction, may lead to significant difficulties and / or expense to the occupant, or any subsequent purchaser of the premises, to access telecommunication services.

Please feel free to contact the team at Frasers Property Australia Prosperity Care on 13 86 88 if you would like any further assistance, or if any clarification is required.

Regards,



Fiona Johnson
WA Prosperity Care Manager
Frasers Property Australia Pty Limited

Please note that this information is current as at June 2020.

Your nbn™ connect kit

Connecting your new home to the
nbn™ broadband access network



Congratulations on choosing to build a new home! A newly built home gives you the opportunity to create a connected environment that makes the most of the **nbn**[™] broadband access network. Plus, by pre-ordering an **nbn**[™] powered plan, once your home is **nbn**[™] ready you'll be able to enjoy access to fast broadband sooner.*

Make the most of fast internet access

Services over the **nbn**[™] access network give you the opportunity to do and experience more, from the comfort of your own home.



A brighter future

Learning a new skill or qualification online is made easy, with access to fast internet.*



It's easy to stay in touch

Saying "Hi" to friends and family is just a click or call away.*



Entertainment

The whole family can stream videos and music simultaneously.*



Flexible work opportunities

Access to fast broadband helps you work from home. Plus, it allows you to use the latest e-commerce applications and technologies.*

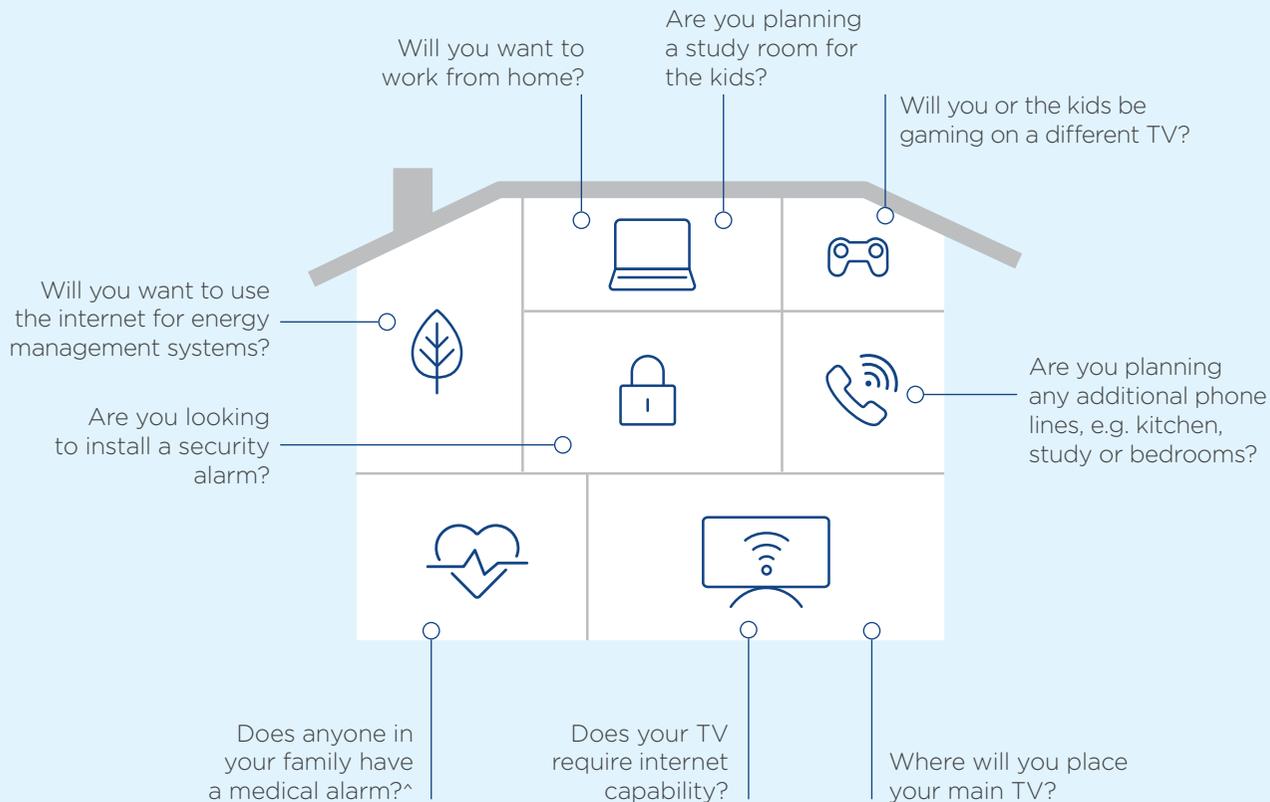


*Your experience, including the speeds actually achieved over the **nbn**[™] broadband access network, depends on the technology over which services are delivered to your premises and some factors outside our control (like your equipment quality, software, signal quality, broadband plan and how your service provider designs its network).

Plan ahead

How do you plan to use the phone and internet in your new home?
Take the time to consider your needs before your home is built to help avoid the cost of changes in the future.

Think about your lifestyle both now and in the future:



Tips

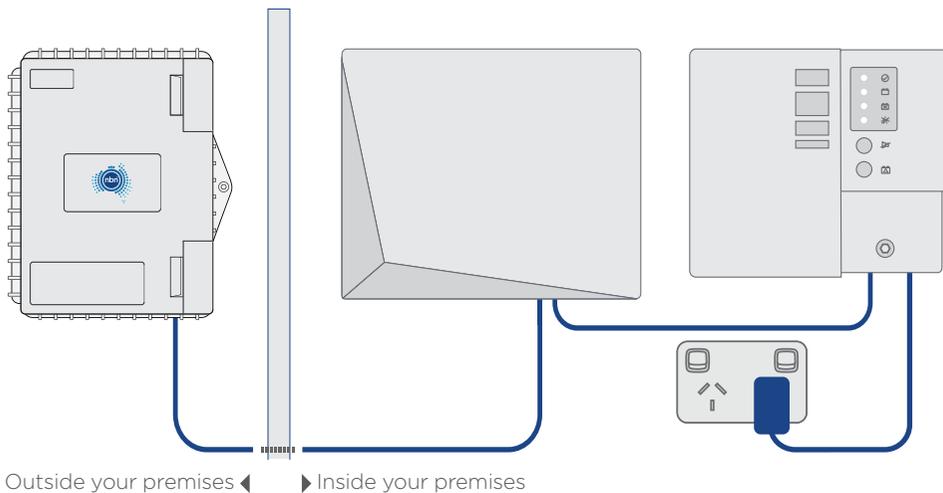
- Make a note of the services you will use in each room, including the phone and data points you will need
- Mark where you want to place the phone and data points (and any connections) on a plan drawing of your home
- Keep your plans safe and handy, so you're ready to discuss them with your builder

To learn more about creating a connected home, visit nbn.com.au/connectedhomes

Locate a place for your equipment

nbn™ utility box
(190 x 235mm)

nbn™ connection box
(233 x 195mm)



Depending on your needs, a standard setup will include some or all of the equipment shown, including an nbn™ connection box and optional power supply and battery backup.

nbn™ supplied equipment

When your new home is being connected to the nbn™ access network, an nbn™ approved installer will install an nbn™ utility box and an nbn™ connection box. You'll also have the option to have a battery backup power supply unit installed in your home or garage at no extra cost. By having your equipment installed before you move in, you can simply contact a phone and internet provider to activate your nbn™ service.

You may be able to have input on where this equipment is installed (subject to certain requirements), so think about the best location for your needs. For more information, see the Homeowner and Builder's guide.

Tips

- Try to position the nbn™ connection box where you will access the internet the most, e.g. in the home office if you're working from home
- Have a power outlet installed next to where you would like the nbn™ connection box located

Other equipment

Your phone and internet provider will supply you with a compatible gateway (router). They may also supply you with a phone that's compatible with Voice over Internet Protocol (VoIP) if you order a phone service. (The VoIP phone will allow you to make voice calls over the internet.)

Tips

- Try to position your gateway (router) in the centre of your home, or central to your internet-connected devices, to optimise your Wi-Fi connection
- Avoid placing your gateway (router) behind your TV or thick walls, as this can affect the speeds you experience
- If you wish to use your VoIP phone service in a different room to where the nbn™ wall outlet is located, ask your phone and internet provider about any additional cabling required

For more tips on optimising your in-home experience, visit nbn.com.au/inhome

Connect to the nbn™ broadband access network

Your needs, your choice

nbn offers a choice of wholesale speed tiers to phone and internet providers, who turn these into nbn™ powered plans you can buy. Before choosing a new plan, make sure you're selecting a retail speed that will suit your needs. It's also important to ask your provider about the speed tiers available to you, and the typical speeds you can expect to experience on your new plan (particularly during peak times, like the evening).*

Remember: nbn is a wholesaler

nbn builds and maintains the nbn™ broadband access network, but doesn't sell phone and internet services direct to the public. When it's time to connect to the nbn™ access network, you'll need to contact a phone and internet provider.

How much does a standard installation cost?

nbn does not currently charge for a standard connection for homes and businesses within the Fibre to the Premises (FTTP) footprint. A standard connection includes connecting fibre optic cable from your street to the nbn™ utility box on an outside wall of your premises and to an nbn™ connection box inside your home. However, activating your service, as well as any wiring and cabling changes within your premises may incur additional costs. You should ask your phone and internet provider if there are any fees associated with activating your nbn™ connection prior to ordering your nbn™ powered plan.

For more information on what's included in a standard installation, visit nbn.com.au/fibreinstallation

Pre-order an nbn™ powered plan today

By contacting your preferred phone and internet provider now, you'll be able access the benefits of the nbn™ access network sooner. They'll also be able to advise you on optimising your in-home set up.

How to pre-order your nbn™ powered plan:

- 1 Find a provider by visiting nbn.com.au/providers
- 2 Carefully consider your needs and discuss them with your selected provider
- 3 Ask to pre-order an nbn™ powered plan

Call **1800 687 626**

Visit nbn.com.au

Email info@nbn.com.au