

energy price fact sheet



Real Utilities Pty Limited
Residential - Time of Use - RU-AUS-RM-004

Customer type	Fuel type	Distribution area	Tariff type	Offer type	Release date
Residential	Electricity	Ausgrid	Time of use	Market offer	1-July-2018

Bundled electricity and retail sale offer

Contract term	Ongoing contract
Contract expiry details	Terminated by you or us in accordance with the Terms and Conditions of the Electricity Sale Agreement
Bill frequency	Every month

Bundled electricity and retail sale pricing information effective 1 July 2018

Price change information

Are these prices fixed	No
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Prices may vary in line with the terms of your electricity sale agreement and network services agreement and we will provide you with notice of these no later than your next bill (which may be included as a statement in your next bill).

Time of use time periods	Price (exc. GST)	Price (inc. GST)
Peak usage (2pm - 8pm on working weekdays)	38.17 cents per kWh	41.98 cents per kWh
Shoulder usage (7am-2pm, 8pm-10pm working weekdays, 7am-10pm on weekends & public holidays)	16.52 cents per kWh	18.18 cents per kWh
Off peak usage - all other times	10.38 cents per kWh	11.42 cents per kWh
Daily supply charge	96.00 cents per day	105.60 cents per day

Daily supply charge: a charge that applies for supplying electricity to your supply address for each day of the billing period, regardless of how much electricity you use.

kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Electricity key contract features

Cooling off period	10 business days
Eligibility	This market offer applies to residential customers who have signed up to both an Electricity Sale Agreement and Network Services Agreement with Real Utilities Pty Limited and Real Utilities Tailors Walk Pty Limited respectively.

Fees

Late payment fee	\$12.00 (GST does not currently apply to late payment fees)
Payment dishonour fee	\$2.75 per dishonour (inc. GST)
Disconnection fee	\$16.50 (inc. GST)
Reconnection fee	\$16.50 (inc. GST)
Special meter read fee	\$16.50 (inc. GST)
Customer request meter test fee (Refundable if meter fault identified)	\$231.00 (inc. GST)
Additional fees	For additional charges that may apply visit our website

Terms and conditions

Please call us on 1300 16 16 68 or visit our website for terms and conditions. The charges set out on this Energy Price Fact Sheet are inclusive of network services charges. A separate Energy Price Fact Sheet for network services is available on request.

Contact details and more information

Real Utilities	phone: 1300 16 16 68	website: www.realutilities.com.au
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At Fabrica & Baily, the Owners Corporation and Real Utilities Tailors Walk Pty Limited are the joint exempt embedded network service providers under an exemption provided for in the AER Electricity Network Service Provider - Registration Exemption Guideline.

Energy Made Easy

Energy Made Easy is an Australian Government website where you can compare energy offers.

Visit Energy Made Easy at www.energymadeeasy.gov.au