

energy price fact sheet



Real Utilities Pty Limited
Residential - Time of Use - RU-AUS-RM-004

Customer type	Fuel type	Distribution area	Tariff type	Offer type	Release date
Residential	Electricity	Ausgrid	Time of use	Market offer	1-October-2018

Bundled network services and electricity sales offer

Contract term	Ongoing contract
Contract expiry details	Terminated by you or us in accordance with the Terms and Conditions of the Utility Services Agreement
Bill frequency	Every month a single bill will be issued for all utility services supplied by a Real Utilities company to a customer at the supply address

Bundled network services and electricity sales pricing information effective 1 October 2018

Price change information		
Are these prices fixed		
No		
Prices may vary in line with the terms of your Utility Services Agreement and we will provide you with notice of these in accordance with the Utility Services Agreement (which may be included as a statement in your next bill).		
Time of use time periods	Price (exc. GST)	Price (inc. GST)
Peak usage (2pm - 8pm on working weekdays)	38.17 cents per kWh	41.98 cents per kWh
Shoulder usage (7am-2pm, 8pm-10pm working weekdays, 7am-10pm on weekends & public holidays)	16.52 cents per kWh	18.18 cents per kWh
Off peak usage - all other times	10.38 cents per kWh	11.42 cents per kWh
Daily supply charge	96.00 cents per day	105.60 cents per day
Daily supply charge: a charge that applies for supplying electricity to your supply address for each day of the billing period, regardless of how much electricity you use.		
kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.		

Electricity key contract features	
Cooling off period	10 business days
Eligibility	This market offer applies to residential customers who have signed up to receive both network services and electricity under the Utility Services Agreement with Real Utilities Pty Limited and Real Utilities Discovery Point Pty Limited.

Fees	
Late payment fee	\$12.00 per bill (GST does not currently apply to late payment fees)
Payment dishonour fee	\$2.75 per dishonour (inc. GST)
Disconnection fee	\$16.50 (inc. GST)
Reconnection fee	\$16.50 (inc. GST)
Special meter read fee	\$16.50 (inc. GST)
Customer request meter test fee (Refundable if meter fault identified)	\$231.00 (inc. GST)
Additional fees	For additional charges that may apply visit our website

Terms and conditions
Please call us on 1300 16 16 68 or visit our website for terms and conditions. The charges set out on this Energy Price Fact Sheet are inclusive of network services charges. A separate Energy Price Fact Sheet for network services is available on request.

Contact details and more information
Real Utilities phone: 1300 16 16 68 website: www.realutilities.com.au

At Icon, Discovery Point, the Owners Corporation and Real Utilities Discovery Point Pty Limited are the joint exempt embedded network service providers under an exemption provided for in the AER Electricity Network Service Provider - Registration Exemption Guideline.

Energy Made Easy

Energy Made Easy is an Australian Government website where you can compare energy offers.

Visit Energy Made Easy at www.energymadeeasy.gov.au